

### ANNUAL REPORT



### **ANNUAL REPORT 2008**

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### **ANNUAL REPORT 2008**

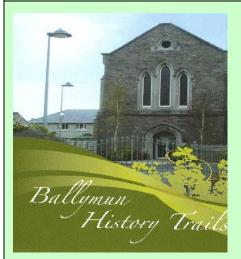
### Programme for Teachers New to Ballymun

### "It was really excellent

What I found useful from this programme was getting an idea about the links between local initiatives, facilities and Education"



Group of participants on the Introduction to the Community of Ballymun Programme with Ballymun Partnership staff; Damien McCroary Education Programme Worker (top left corner) and Colma Nic Lughadha Education Programme Manager (bottom right corner).



#### Thirty One Teachers Attend Third Annual Programme for Teachers new to Ballymun

The programme includes a presentation on the profile of Ballymun, A walking tour of the community and site visits to community based organisations who work with children and young people or who can provide support to teachers. Feedback from participants and their Principals has been very positive since then.

Following this the Education Programme Worker visited ten Schools to follow up with participants and set up a Teachers Electronic Network to communicate community news e.g. upcoming events, courses etc. that might support teachers' work and facilitate inter teacher and inter school information sharing.

**The Ballymun History Trails** map was what the teachers were given on their walk around Ballymun. It mapped out important historical sites in Ballymun and had four different walking trails. If you would like a Ballymun History Trails map please contact the Ballymun Partnership offices.

### An Increase in the number of Non-Irish Nationals attending local schools

A scoping exercise of all schools in Ballymun November 2008 by the Education Programme Worker reveals that the number of different Nationalities attending schools has increased by 48 children from 2007 to 148 in 2008. We will liaise with schools to ascertain the need for specific responses to this emerging need.



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### School Attendance Community Action Initiative

Over 50 people from 28 separate agencies attended initial meeting to discuss a community-wide response to low school attendance levels

The Education Programme Manager facilitated two community-wide meetings (September and November 2008) to discuss and plan to improve school attendance levels across Ballymun. Ballymun Partnership became the lead agency for this Ballymun School Attendance Community Action Initiative. In November 2008 five Immediate-Start Actions, Lead Agency and Partner Agencies were agreed.

#### These actions include

- Community Mobilisation and Awareness
   Campaign
- Guidelines for Health Service Personnel promoting school attendance with parents following medical appointments
- Schools to use Chronic Attendance as a basis for referrals to Ballymun Network for Assisting Children and Young People
- Establishment of a Care Team and Attendance Promoter structure in all Schools.

Ballymun Whitehall Area Partnership will continue to support and lead this Ballymun-wide initiative in 2009.

"We see Ballymun Whitehall Area Partnership responding to our needs, creating linkages with existing resources we are not currently aware of and providing personnel with skills and knowledge that could contribute to our school.

At Junior Cycle level the majority of our students come from the Ballymun area.

We are pleased to benefit from any action that serves to reduce our schools isolation and supports us to be proactive in encouraging our students to link with the community they live in.

For these reasons we welcome the expansion of the Partnership Area."

Kevin O'Meara, Principal of Plunket College

### Millennium Partnership Fund for Access to Third Level Education

#### Millennium Partnership Fund keeps students in education

122 students were supported this year to enter or to stay in college.

This is an increase of 12 students from a total of 110 supported in 2007/2008. Ballymun Partnership manages this third level access fund in conjunction with Ballymun Job Centre and Ballymun Initiative for Third Level Education (BITE) who administer the fund. The Partnership is guided and supported in its management function by the Millennium Fund Advisory Group. This group met 3 times in 2008. Membership comprises of representatives from youth service, VEC, a second level school, college and university. We are told by Pobal and the Higher Education Authority that 2008 / 2009 is the final year of the Fund in its present format as the Higher Education Authority plan to "re-orient" the fund and apply a national competitive application process. There are concerns locally about the future of Further Education students who depend on the current fund for access to Post Leaving Certificate courses a first step for many students on the 3<sup>rd</sup> level ladder of progression.



Ballymun Whitehall Area Partnership opportunity:renewal:progress

### **ANNUAL REPORT 2008**

### **Ballymun Education Fair**

### Promoting a Love of Learning in Ballymun

*Minister for Lifelong Learning Seán Haughey TD addressed a packed Civic Centre and officially opened Ballymun Education Fair* 

On the 11th September 2008, Ballymun Education Fair took place in Ballymun Civic Centre all day from 9AM to 7PM. Over **300** people visited and talked to the **35** education, training and learning organisations at the fair which were supplying information and registering people for courses.

There were also workshops throughout the day that provided people with a taster of some of the educational courses that are available to them. A report on the Fair has been compiled for future reference. Due to its phenomenal success Ballymun Education Working Group plans to hold an Education Fair annually in September.





### Support For Minority Ethnic Peoples Engagement With The Education System

#### Traveller Retention in Secondary School

9 Students in first year from the Traveller Community to be supported in School Retention Programme.

In Summer 2008 the Education Programme Worker and the Visiting Teacher for Travellers visited the *Gammon/Cant* Traveller Retention Programme in Wexford Community School. A short report was compiled for Ballymun Partnership's Subgroup for Minority Ethnic People and the Education System.

This Sub Group decided to pursue the establishment of a similar type programme in Ballymun and drew up a proposal to Trinity Comprehensive School. Roundtable discussions and a planning meeting took place comprising Trinity Comprehensive, BEST – School Completion Programme, Visiting Teacher for Travellers and St Margaret's Traveller Community Association.

An Interagency Monitoring Group for the retention programme was established. Ballymun Regional Youth Resource (BRYR) agreed to participate and is funded by Ballymun Partnership to provide a Youth Worker two hours per week to co-facilitate the Retention Programme with Trinity Comprehensive School's Resource Teacher for Travellers. The programme will commence face to face work with students on 29<sup>th</sup> January 2009



### **ANNUAL REPORT 2008**

### Ballymun Trainers Network

#### 60 locally based trainers attended Ballymun Trainers Network FETAC Seminar

Ballymun Trainer's Network was officially launched in June 2008. The report "Initiating a Network of Trainers in Ballymun and surrounding areas" commissioned by Ballymun Partnership was launched at this event. In September 2008 the Network organised a FETAC Seminar which was attended by 60 trainers working in Ballymun.

Ballymun Partnership Education section facilitated a study visit by members of the Network to Bray Adult Education Network to learn from how they operate and to get advice on establishing Ballymun's Network. A simple Database to provide information on Network members and listing the courses they provide is housed within the Education Section of Ballymun Partnership website.

This facilitates enhancement of service provision for students and learners from Ballymun, increases information sharing between providers and helps avoid service duplication. The Education Programme Worker and the Enterprise Development Executive will collaborate in 2009 to develop this database into a more comprehensive and regularly updated web based facility hosted on Ballymun Whitehall Area Partnership's website.





### Expansion of Boundaries of Ballymun Partnership

In the months of March, April and May 2008 the Education and other sections of the Partnership contributed to the overall work undertaken by the Partnership to establish the level of service and of need in the proposed new Partnership area.

The education section conducted **20** interviews, which included in most cases the completion of two separate questionnaires with education personnel at management level and with youth activity providers.

This served to assist staff with initial familiarisation with the potential new area in preparation for the official expansion date.







Marian Hackett Chair Principals Network (Principal of Holy Spirit Girls National School)



### **Ballymun Principals Network**

All 12 schools in Ballymun are supported by Ballymun Whitehall Area Partnership to work together for improved educational outcomes for children.

This Network meets monthly and met 10 times in 2008. Ballymun Whitehall Area Partnership provides secretariat, advice and support to this Network.

The priorities identified by Ballymun school principals are:

- Literacy development
- Numeracy development
- Information and Communications Technology development
- Increased provision of Specialists i.e. in music, art, drama, sport, IT etc
- Professional development for teachers
- Early Childhood Education
- Increased Parental Involvement
- Promotion of School Attendance

*"The collaboration between Ballymun Partnership and Home School Community Liaison Coordinators continues to be dynamic and creative.* 

We share a common commitment to promoting the development, growth and education of all members of the community.

Participation in the Education Fair last year strengthened our partnership as did the Education for Generations Project. Partnership brings education right out into the community while Home School Community Liaison builds a bridge between schools and that community. Without doubt, a valuable relationship."

Annette Healy Home School Community Liaison Coordinator

### Education Working Group

Ballymun Partnership Education Working Group currently has twenty four members representing a variety of education stakeholder organisations and groups from voluntary, community and statutory sectors.

The group meets monthly ten times a year. Membership is open to all those who wish to collaborate towards the development of education provision in Ballymun and ultimately achieve improved education outcomes for all Ballymun residents.

It is chaired by the Adult Education Officer of the City of Dublin VEC and it facilitates opportunities for Ballymun education stakeholders to meet together to share information and to debate and discuss important education issues and developments affecting Ballymun.

The working group provides strategic guidance to Ballymun Partnership informing the education work plan, including specific actions set to address education challenges and development opportunities.

The Working Group has three Task Groups namely The Lifelong Learning Sub Group; The Millennium Partnership Fund Advisory Group; Support for Minority Ethnic People regarding the Education System Sub Group

### **ANNUAL REPORT 2008**

"Ballymun Adult Read and Write Scheme enjoys a wonderfully supportive relationship with the Ballymun Partnership.

At all levels they show a great understanding of the need and the sensitivities around adult basic education.

The existence of an Education Working Group gives a platform to the educationalists to network and plan lifelong learning in the area in a coordinated manner."



### Mary Love, Ballymun Adult Read & Write Scheme

"I have spent five years teaching in Ballymun without experiencing many of the facilities outside school. Ballymun Partnership gave me the opportunity to see Ballymun outside school. I found the tour to the RECO centre very interesting and exciting, it gave me the opportunity to see the resources available to the teenagers of Ballymun.

I also met the people behind these services and see how vital these activities are to the young people. It opened my eyes to see such positive achievements with the youth of today.

I saw how these services are vital to the young people, there was a canteen, computers, a music room, horse riding and many other things.

It did my heart good to see these services and I would encourage any teacher to see them for themselves, I was delighted to visit the centre and will visit again in my own time."

Douglas Raeside, Construction Teacher, Trinity Comprehensive School



### **Connecting Services and Working to Develop Education**

The Partnership staff participates in a number of different education focused and or related structures and groups in order to support cohesiveness in education service provision.

Ballymun Local Drugs Task Force The Education Programme Manager chairs the Prevention and Education Sub- committee and represents this committee at the Board of BLDTF. The CEO is a member of the Board of the Drugs Taskforce also.	School Completion Programmes Education Programme Manager took up Chairpersonship of Ballymun Educational Support Team School Completion Programme May 2008. This involves monthly Board meetings and participation at Finance and Audit Committee meetings. Education Programme Worker is a member of Whitehall School Completion Programme Management Committee. This involves monthly meetings.	Youngballymun Education Programme Manager participates in the Incredible Years Implementation Group and the Literacy Service Design Group. The CEO is a Director of youngballymun, and a member of the finance committee. The members of the company are the Chair, Company Secretary, CEO and four solicitors nominated by Ballymun Whitehall Area Partnership.
Dublin City University Education Programme Manager is a member of DCU in the Community Advisory Committee Education staff participate in DCU Access Service Steering Committees	Local Education Committee This structure is convened by the Home School Community Liaison Co-ordinators The Education Programme Worker participates in this committee	Ballymun Initiative for Third Level Education (BITE) Education Programme Manager is a member of BITE Management Committee
Ballymun Healthy Living Forum Education Programme Manager participates on this structure Community Facilities Forum Education Programme Manager participates on this structure	The NEWB was established under be the statutory body with respons nationally. The CEO of the Partner Minister for Education as a nomine Community Rural and Gaeltacht At also chairs the NEWB Audit Comm	the Education Welfare Act to ibility for school attendance ship was appointed by the se of the Minister for ffairs on the NEWB Board. He

### The following provides a brief overview of this work



CONOMIC DEVELOP	PMENT			ANNU	AL REPO	ORT 20
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	NUMBERS			E, TRAININ	NG SUPPO	RTS
S COLUMN	QUARTERS	2004	2005	2006	2007	2008
	January to March	26	16	39	169	132
Constant of the second s	April to June	18	35	22	162	163
XUIster Bank Business	July to September	17	31	25	75	114
Achievers	October to December	10	18	27	142	147
2008	Total	71	100	113	548	556
LINK!	F <sup>i</sup> rst	ST	EP	Shell	VA/IE	X

"Without the help from the staff at the Ballymun Partnership, XEON Gaming would have found it very difficult to get up & running. The facilities & help that were provided were very professional & flexible.

As two unemployed people form Ballymun we didn't expect to get this far this fast. But the Ballymun Partnership helped us in every way possible, even providing very cheap, but state of the art offices to work from. We hope to have a long & prosperous future with the Ballymun Partnership. no matter how large our operations become."



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### Social Economy/Enterprise Development.

The basis of this initiative was to implement the Corporate Governance Committee within the partnership to assess a long term solution for aiding the sustainability of local social economy organisations and social enterprises within Ballymun.

Through the economic development department an application was submitted to Pobals Community Services Programme to employ a social economy worker. This role would encompass developing board composition and the governance support for social economy organisations as a whole within Ballymun, working to the direction of the Economic Development Manager and Corporate Governance Committee.

"I found it very hard as I didn't know where to go to get the information, thanks to Ballymun Partnership and the Enterprise Development Section they have helped me a great deal on what to do and where to go". "The courses that are available I found helpful and have gotten me across the first stepping stones"

Enterprise client Tina Mullen from Poppintree engaged with the services of the Enterprise Development Section of the Ballymun Whitehall Area Partnership to set up a driving school business.



#### **ANNUAL REPORT 2008**

Ballymun Selected as one of two Possible new locations for the US Embassy

The US Embassy visited Ballymun through a contact gained within the Partnership Economic Development Department.

The relationship was developed and Dwight Nystrom, First Secretary of Economic Affairs and Robert Faucher, Deputy Chief of Mission were invited in order to showcase the work of the Partnership.

The partnership hosted a visit to the Council Chambers attended by BRL, the IDA, Enterprise Ireland, the Dublin Airports Authority, members of the Partnership Economic Development Working Group.

In concluding the meeting it was discovered that the Embassy was looking for 10 acres to develop a new embassy building and Ballymun posed a possibility for this.



In reports in the Irish Times and the Irish Independent and the RTE News the Embassy stated that Ballymun has since been selected as one of two possible locations for the relocation of the embassy



**Pictured above:** Robert Faucher, Deputy Chief of Mission and Dwight Nystrom, First Secretary of Economic Affairs US Embassy in the Council Chambers attended by BRL, the IDA, Enterprise Ireland, the Dublin Airports Authority, and members of the Partnership Economic Development Working Group.



Ballymun Whitehall Area Partnership opportunity:renewal:progress

#### ANNUAL REPORT 2008

### **Ballymun Enterprise Centre**

The Partnership operates the enterprise centre providing incubator units for start up businesses.

They have access to a range of services, the Partnership business support services and a range of training programmes

Funding was provided from Pobal, Dormant Accounts in 2007 to the value of €50,000.00 for an internal training room renovation.

The internal redevelopment began early 2008 and the centre now has two additional training rooms and two office spaces.

The existing enterprise centre viability was threatened by the proposed demolition of enterprise units at the Partnerships offices in the Ballymun Shopping Centre. Approximately 200 square meters will be lost when the building is vacated.

Currently there is no space available to house these businesses within the main enterprise centre building. However, in November 2008 a €60,000.00 grant was obtained from the Department of Community, Rural and Gaeltacht Affairs which will be administered through Pobal



This will enable the existing revenue loss to be counteracted through the renovation of two manufacturing spaces, due to be vacated in August 2009. The space has the potential to be subdived into a minimum of 5 new offices.

"As a tenant at Ballymun Enterprise Centre for the last three and a half years, I have nothing but praise to lavish on this particular project.

No problem is too large or too small for them, whether it is an electrical fault or information required about local amenities of events. They are also quite supportive when it comes to trade shows etc and we were particularly pleased to be invited to participate in Dublin City Enterprise Board, Enterprise Support Day last November in Dublin City Hall.

Vincent O'Connor, General Manager, Corporate Cafes



## *ICT usage in Ballymun Businesses*

It was proposed to develop an ICT program for business development for existing clients to be known as Grow Entrepreneurs through IT (GET IT).

Funding was applied for from the Taoiseach's Access, Skills and Content Initiative program. Research was undertaken into the entrepreneurs in Ballymun who are digitally excluded on a personal and business level.

Accessing a suitable personal development training programme would not only give the clients the confidence and skills to use a computer system, but would teach them

about researching on the internet in order to make their business more effective utilising tools to aid business growth through competitor assessment, pricing development and eventually learning about e-commerce. The initial funding stream sought was unsuccessful however, since this time funds from FIT IT and the Department of SWFA have been obtained for this programme.

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### Potential New Enterprise Centre Building for Ballymun.

The CEO was invited by the Board of Ballymun Regeneration (BRL) to make a presentation on the potential feasibility of a new enterprise Centre being developed beside IKEA. BRL have ring fenced a site for a 60,000 sq ft development and agreed to co-fund a feasibility study.

### Funding application up to €10million

Through contacts in Enterprise Ireland (EI) Victor Andrews and Noel McCabe it has been determined that there is a scheme whereby urban enterprise centres will be able to avail of up to 75% of the proposed building costs. However, this is still to be approved by the EI Board and also the Department. So nothing will be known until early 2009

The new EU Pre Incubation Programme for Entrepreneurs (PIPE) will contribute to the knowledge economy, economic modernisation and increased competitiveness of Europe by transferring experience, knowledge and good practices in the area of entrepreneurship and the development of SMEs.

This project aims to develop, monitor and assess the practical application of the pre-incubation model, previously researched under the European Commission (USINE Project), and its contribution to risk prevention for business incubation centres. A €10million application will be prepared and led by Ballymun Whitehall Area Partnership there are two rounds to apply for in 2009The other partners in the application are Ballymun Regeneration and DCU. If successful the funds will be utilised towards the build of the incubation space within the proposed centre.



Ballymun Whitehall Area Partnership opportunity:renewal:progress

### **ANNUAL REPORT 2008**

### Ballymun Active Disability Interest Group

On the 10<sup>th</sup> December an event was held in the Civic Centre celebrating 10 years of BADIG.



# This event was launched by the Deputy Mayor and also seen the presentation of the BADIG DVD, talk by Maureen Mc Govern (founding member of BADIG) and a drama piece by the Rainbow 13 Drama Group.

The event was attended by over 70 people. Other key areas of work for BADIG are the successful campaign requesting the provision of pedestrian crossing facilities on Balbutcher Lane. Over a 6 weeks period in May & June the members and friends of BADIG collected over 1,300 signatures from local residents in support of their petition for the urgent provision of pedestrian crossing facilities on the local road.

The campaign received a letter of support by a number of local, regional & national organizations including, the *Ballymun Community Organisations Network*, *Ballymun Neighbourhood Council*, the *Disability Focus Group of Dublin Community Forum* and *The National Council for the Blind of Ireland*. Another key event was an information morning in the Axis Centre to promote the work of BADIG and to give local residents an opportunity to meet members of BADIG and for those interested in disability

### **Ballymun Bulletin**

The Ballymun Bulletin was issued 3 times throughout 2008 each edition was delivered to 5000 residents and community groups.



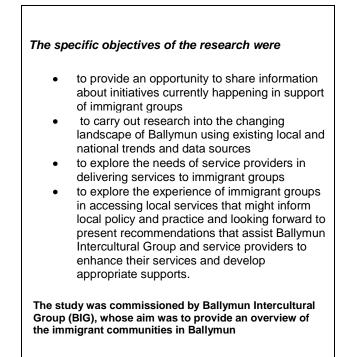


#### **ANNUAL REPORT 2008**

### Ballymun Intercultural Group (BIG) launch report on Immigrant Communities in Ballymun

On the 11th March, 2008, Ballymun Intercultural Group (BIG) launched a research based study on the experiences of the migrant community in Ballymun. The study 'Issues Challenges and Opportunities faced by Immigrant Communities and Services Providers in Ballymun and Surroundings Areas' researched by Helen Fitzgerald, is the first study of its' nature in Ballymun addressing issues facing members of minority ethnic groups from the immigrant community.

The study showed that the immigrant community represents 7% of the population of the area. This is lower than the national average, which according to the recent figures from the CSO stands at 10%. The study reports that the experience of the immigrant community accessing services in Ballymun is largely positive as is their experience of living in Ballymun and Dublin.







### **ANNUAL REPORT 2008**

**Ballymun Intercultural Group** - **BIG** Throughout the year various training courses and seminars have been offered and from January to July a drop in for migrant workers was offered once a week. **World Refugee Day** was celebrated in June and August seen the publication of the Map of Education & Training Centres in Ballymun, translated into French and Polish as part of the Education sub-group.



BIG assisted **Poppintree Youth Project** with a **3 month Polish/Irish drama project** that brought together both Polish and Irish children from the local community to design and stage a **Polish Christmas Play**. The play took place on the 20<sup>th</sup> December in the AXIS centre; approximately 70 – 80 attended. Another key event was **Intercultural Open Day 2008** which was held on the 5<sup>th</sup> October in partnership with FAI, Local football clubs and BIG. This event was a huge success with 70 kids attending the event. Throughout 2008 BIG run a number of different events and seminars such as In December 2008 pre development work commenced on construction of a yearly plan of activities for BIG which aims to be finalised in early 2<u>009</u>.



### **COMMUNITY DEVELOPMENT**

### **SOLAS**

Throughout 2008 the community development section has engaged in considerable capacity building work with

Chair of the Irish Refugee Council, Fazlu who shared his

experience of being a refugee in Ireland and local guitarist Christopher from the Ballymun Men's Centre



#### **ANNUAL REPORT 2008**

Integration, Conor Lenihan TD

### SOLAS, a local women's educational centre.

This work also involves overseeing the day to day management of the staff and the centre. On the 4<sup>th</sup> December a strategic development day was held for the group outlining the future direction for both the organisation and staff.

As a direct result of this day a Guidance and Mentoring Programme for staff in relation to working practices, career progression etc has been developed. This staff and organisational development will continue into 2009 with emphasis on securing funding to ensure the delivery of a comprehensive training programme



### **Older Person's Network**

In July 2008 research into the needs of Older People in the Ballymun Area was completed with the launch of the Older Persons Strategic Development Plan 2008/2009.

This clearly identifies key recommendations which underpin the work of the network.

Throughout the year the network supported the promotion of the **Friendly Call Service** and **Community Supports for Older People.** 

A key focus was the participation in a city wide project -Tower Songs, an initiative that integrates profound change in environment and communities through the celebration of music and son



*"The Partnership have never refused to help when asked by Active Living Ballymun"* 

Ellen Reddin – Active Living Ballymun

"The Partnership supports the Community in Ballymun in its overall development. Ballymun Partnership supports individual Projects in their development with resources in the areas of personnel, skills and finance. It enables people to organize their projects and to be viable financially and legally. It uses its position in the Community to leverage support both financially and politically for the area. It acts as an over all body for NGO sector in the Community".

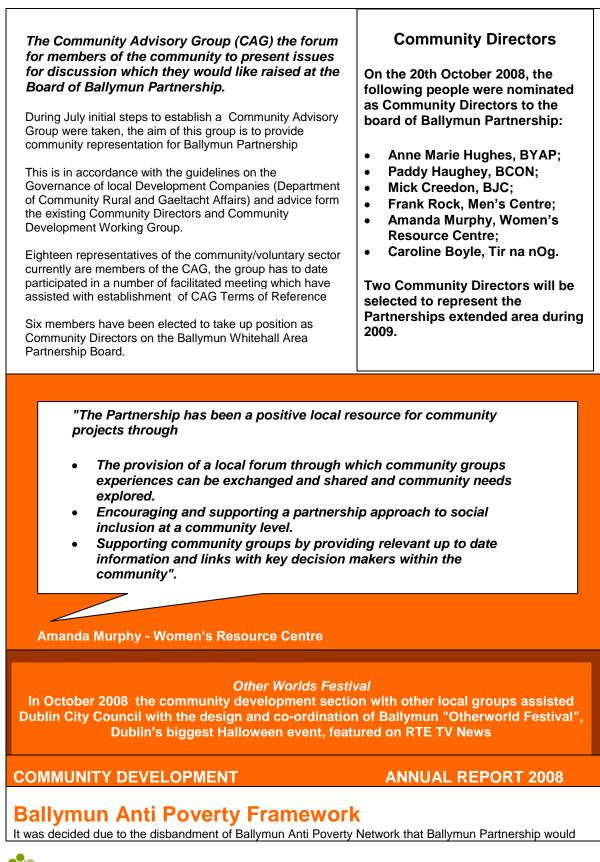
Ann Scully - Mercy Justice Office

### COMMUNITY DEVELOPMENT

### **ANNUAL REPORT 2008**

### **Community Advisory Group**







oversee the management of the Anti Poverty Framework that had been formally launched in March 2008.

Key focus for the partnership was the recruitment of the Community Development Co-ordinator in October 2008, it would be the responsibility of the co-ordinator to commence the implementation of the framework.

Work to date has included a best practice visit to Limerick to see the work the anti poverty strategy in operation, reengagement with previous network members and research consultant to plan a strategy for the implementation of the framework

### St Margaret's Traveller Association

During 2008 the Community Development section continued as a member of the Management Committee which required attendance of monthly meetings and have assisted with the overall strategic development of St Margaret's Traveller Association.

A key focus of the latter part of 2008 was supporting staff with the Accommodation Needs of the Travellers and Dublin City Council Accommodation Plan and assisting with the response to the plan

"The meeting with the Board was useful for us to strengthen links and we look forward to working with the Partnership in our efforts to have conditions on the site"

The Women of St. Margaret's Traveller Association, CDP, following their meeting with the Board of the Partnership

## Ballymun Community Facilities Forum Procedures for Groups Relocating within the Ballymun Regeneration July 2008

The Ballymun Community Facilities Forum has been established to develop an overall plan to meet the accommodation needs of community and voluntary activity in Ballymun. The work of the Forum includes the development of a framework for the relocation of groups currently accommodated in flats. In developing the plan, the Forum will draw on the experience to date in Ballymun and on best practice in other places.

<ul> <li>Dublin City Council</li> <li>Ballymun Regeneration Ltd</li> <li>Ballymun Partnership</li> <li>Ballymun Community Organisations Network</li> <li>Ballymun Neighbourhood Council</li> <li>and an independent chair Mary Higgins</li> <li>To get a complete picture of existing and planned community facilities in Ballymun</li> <li>To complete an agreed framework for the relocation of groups accommodated in flats including standard procedures in relation to how this relocation will happen.</li> <li>To complete a database of voluntary and community groups in Ballymun</li> <li>To identify the most useful and workable models of management for community facilities in Ballymun</li> <li>To ensure that the work of the forum is widely and clearly communicated in Ballymun and in particular to local voluntary and community groups.</li> </ul>

CHILDHOOD DEVELOPMENT

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### Ballymun Partnership is contracted by the Dublin City Childcare Committee to operate the Dublin North West Childcare Resource Centre



### Training: FETAC Childcare Level 5

Under the Back to Education Initiative (BTEI) a tender was submitted by **Dublin North West Childcare Resource Centre** (DNWCRC) to the VEC. The tender was successful. There were 22 people on the waiting list for this course. Interviews took place and 15 participants were selected.

The main aim of the course was to offer it to early school leavers who are working in childcare on Community Employment schemes in the Dublin North West area.

#### This course is a joint venture with Whitehall College, DNWCRC and The Adult Read and Write scheme in Ballymun Partnership.

Participants on the course will start with FETAC communications level 3 module, where they will be assessed from the start of the course and receive the supports they need to continue with their level 5 childcare modules.

The course started in Oct 08, and feedback to date is very positive. DNWCRC are providing all resources for the course. Trinity Comprehensive School in Ballymun has provided the venue rent free and Whitehall College are providing tutor hours under the BTEI.

### FETAC Childcare Level 5 Self Financing course

Because of the Hugh need for accredited training and the fact that there was a waiting list for FETAC Level 5 childcare training. The DNWCRC set up a meeting with the Principal of Whitehall College.

From this meeting a submission was made to run a second FETAC Level 5 childcare course. This course was to be funded by DNWCRC.

The submission was successful and 17 participants started the FETAC Level 5 childcare training in Jan 2009. This course will run for 2 yrs and participants will complete all 8 FETAC modules

The coordination of services has vastly improved in Ballymun as a result of the Dublin North West Childcare Resource Centre. Bernie Kelly's input in preparing the funding applications and her continued support in all the follow up work has been greatly appreciated.

Sr Malen Coordinator of Aisling Project

> "Whitehall College of Further Education (CDVEC) and Ballymun Partnership are currently running two Childcare courses in the Ballymun Area.

> This is a model of interagency collaboration where the Dublin North West Childcare Resource Centre have identified a need for education and training and are having that need met using the expertise of Whitehall College of Further Education (City of Dublin Vocational Education Committee).

> This ensures two quality assured programmes with national certification are available to individuals within the partnership area"

Christine Brunton Adult Education Coordinator Whitehall College of Further Education



#### **Occupational First Aid Training**

Occupational First Aid course took place in Jan 2009. This was run over 2 Saturdays and participants received a FETAC level 5 certificate for this training.

#### Paediatric First Aid training

Pediatric First Aid training took place in Ballymun and Finglas in June 2008 and ran over 2 Saturdays in each area, 13 childcare workers completed the course in Finglas and 9 childcare workers completed the course from Ballymun. All received certification.

Because of the success of the training a third Pediatric First Aid course was run in Ballymun Partnership in Dec 08, there were 10 participants on this course. Participants were from Ballymun, Finglas and Whitehall.

#### **Children First training**

Children First training took place in the Axis Centre in Ballymun in Oct 08. DNWCRC and Childminding Advisory Officers came together to organise the event. The HSE presented the training. 32 people turned up for training. There will be a follow up event in 2009.

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I have had great support from the Centre over the past few years they are always at the end of the phone if I need advice about anything.

Through the Centre I have met a lot of other Childcare Managers who I only knew by name before and had never met and we have all formed a great relationship.

This would never have happened without the Resource Centre and the dedication of all the Staff there and I am very grateful for all their support and help over the years they have made me a much wiser and stronger Manager and I will always be grateful to them for this.

Martina Devey Axis Creche

### **Relocation Of Childcare Services To New Premises**

Ballymun Regeneration Ltd is moving a number of childcare services from the flat complex in Ballymun into purpose built childcare services.

#### The Dublin North West Childcare Resource

**Centre** (DNWCRC) has been giving support to these providers to help them through the transition period. This is ongoing work and will continue throughout the process of the move and the settling in period.

Continued supports for groups that have moved to new premises will include:

- Assisting groups with the settling in period
- Recruitment of new staff and ensuring policies and procedures are in place
- Allocation of childcare places and ensuring the service is used to its full capacity
- Sustainability of the new service and ensuring there is adequate funding to cover running cost of service
- Building the capacity of Boards of Management

"In 2009 a vacancy on Ballymun Women's Resource Centre (BWRC) voluntary board of Directors in the area of childcare arose. Having requested this support from the DNWCS the BWRC were fortunate to gain the skills and expertise of Bernie Kelly as a voluntary director.

Bernie's participation on the board of the BWRC has strengthened our professional practice in the delivery of childcare services within the Ballymun community. She has assisted with long term planning and forecasting for the needs of our childcare services as we entered into an era of change in funding structures and economic difficulties. The support of the DNWCS has been a positive and valued experience.

Amanda Murphy, Ballymun Women's Resource Centre



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### Dublin North West Childcare Resource Centre

### CHILDCARE SUBVENTION

### Information Meetings

Information meetings and Support sessions were set up to support and assist providers with the subvention process. Projected income and expenditure reports were written up for each childcare provider to clarify the true cost of childcare within their service and to identify the sliding scale fee income that should be charged to parents.

Support was given to providers to fill in forms to drawdown subvention.

### **New Subvention Applications**

Two new subvention applications were written up and sent in to OMC (Naionra an Tseachtar Laoch and the Aisling Project). Both applications were approved for subvention and received a start up grant in Dec 2008

The providers will receive further support in the future to drawdown their subvention money and to ensure they claim the maximum amount of the subvention.

### Subvention Funding applications

Childcare providers were supported with their capital and subvention funding applications. Support meetings were set up with individual groups to assist them to meet the deadline for applications and to ensure they had all the necessary information included with the application.

Support with funding applications is an ongoing process, support for the groups continues after they have been approved funding as the drawdown and spend of funding needs further support. Post funding groups may need support to build their capacity to run a quality service, become sustainable in the future and to ensure the service meets the needs of the community.

> Office of the Minister for Children and Youth Affairs Oifig an Aire Leanai agus Gnóthaí Óige

"The Dublin North West Childcare Resource Centre in Ballymun Partnership has been incredibly supportive in steering St Margaret's Travellers Preschool forward to where it is today.

Direction and support was given in writing up policies and procedures, job descriptions and contracts for staff.

The quality of the service has greatly improved as a result of this support and direction.

Bernie Kelly (Manager of DNWCRC) was invited to sit on the Board of Management of St Margaret's Traveller Preschool.

The manor in which Bernie contributed to the achievement of the goals of the Board was outstanding.

Bernie never failed to respond immediately to our questions and has made herself available to us at short notice whenever we needed support.

Working collaboratively with Bernie Kelly has significantly enhanced the capacity of the Board of Management of St Margaret's and the Board are extremely thankful for all the support and advice given over the past year.

Joanne Phelan Visiting Teacher Service for Travellers **Dept Education and Science** 

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Above: Participants on the Paediatric First Aid Thirteen childminders successfully completed the course.

"I use the Childcare Resource Centre a lot. I have taken part in all the training they have provided and I have attended all the information sessions and events in the Past. Through using the Centre I have met a lot of other people with the same interests as me. The Childminding Advisors encouraged me to take up childminding and everything is going great. This would never have happened without the Resource Centre and the dedication of all the Staff. I am very thankful for all their help and Support"

### Carmel O'Gorman, Local Resident

### **Graduation Celebrations For Childminders!**

Roisin Shortall Labour Party T.D., were awarded certificates childminders who had completed courses with the Childminding Advisory Service on December 8, 2008.

Declan Dunne, CEO of the Ballymun Partnership, spoke about the importance of the work the childminders do, and Roisin reminisced about running a pre-school playgroup before she got involved in politics. Twenty childminders attended the awards night, with 17 others getting awards in their absence. Also at the celebrations were Audra Hubbard and Jeanette Goff, Dublin City Childcare Committee, Cliodhna Mahony, Ballymun Local Drugs Task Force, Jean Brophy and Mary Love, Ballymun Read and Write Group, and Margaret Caul from the Childcare Bureau, Coolock, who



Pat Dunne and Sheila Sheridan, Childminding Advisors, pictured with Labour Party TD, Roisin Shortall and Declan Dunne, CEO of the Ballymun Partnership, at the graduation



co-funded a FETAC Level 5 course in Home-based Childcare.

ceremony on December 8, 2008.

### CHILDHOOD DEVELOPMENT

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Feidhmeannacht na Seirbhíse Sláinte Health Service Executive

Ballymun Partnership is contracted by the HSE through Dublin City Childcare Committee to operate the HSE CHILDMINDING ADVISORY SERVICE

### **Training Courses**

The Service designed a guestionnaire in order to ascertain training needs. Based on the results, and on directives from the Office of the Minister for Children and Youth Affairs, the following Training Programme has been developed and delivered.

The training falls into six categories: Certified Short Courses, Certificate of Attendance, Fetac Level 3, Fetac Level 5, Information Sessions and Workshops.

The Childminding Advisory Service both trained and facilitated other types of training for the childminders. There were 251 Childminders who successfully attended the courses during the year 2008. In addition, many of the childminders also availed of training from e.g. IT training with Skillnet in the Ballymun Whitehall Area Partnership and other external agencies.

#### **Quality Awareness Programme**

The new directive from the Office of the Minister for Children stipulates that all minders must have completed this programme in order to avail of the new Childminding Development Grant to the value of €1000. In the past, each QAP course cost €1,200 and took only 12 participants. This year, we opted to train to deliver the Programme ourselves, thus saving us multiple costs. This course makes up 25% of all the training courses.

#### **FETAC Level 3 - Food and Nutrition**

This course, at the level of FETAC Level 3, was funded through a grant from the Ballymun Local Drugs Task Force (Health Promotion), and was run by Jean Brophy, of Ballymun Read and Write (who also made up a shortfall in budget), based in the Ballymun Partnership. We had an unprecedented interest in it, and the attendance was excellent. Eighteen participants received their certificates from Roisin Shorthall at the awards ceremony in the Ballymun Whitehall Area Partnership. This course makes up 5% of all the training courses.

#### FETAC Level 5 - a Home-based Model for Childminders

The FETAC Level 5 module was attended by 14 childminders. The Dublin North Central Childcare Bureau, The Dublin Central Area Childcare Resource Centre and The Childminding Advisory Service based in the Ballymun Whitehall Area Partnership together funded and facilitated this course. All fourteen childminders completed the course and received their certificates from Roisin Shortall, T.D., in December, 2008. This course makes up 6% of all the training





From left, Carmel O'Gorman, childminder, Jean Brophy, BRWG, and Kathleen Harvey, childminder, at the graduation celebrations on

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courses.

### CHILDHOOD DEVELOPMENT

### **ANNUAL REPORT 2008**

#### **Paediatric First Aid For Childminders**

Parents appreciate having a childminder who has completed this course. The first course of 2008 took place on February 23 and March 1. Eleven childminders successfully completed the course and received certificates. The second Paediatric First Aid course for 2008 took place in the Ballymun Partnership on Saturday, September 20 and 27. All of the participants passed the exams on the day and received their certificates. This course continues to be both popular and extremely useful for the childminders. This course and the Skillnet (see below) training short certified course makes up 33% of all the courses.

#### (FIT) IT Computer Skills, Skillnet

A number of childminders have participated in this course, run by Skillnet, to enable them to run their business more easily. For several, it was their first time to operate a computer.

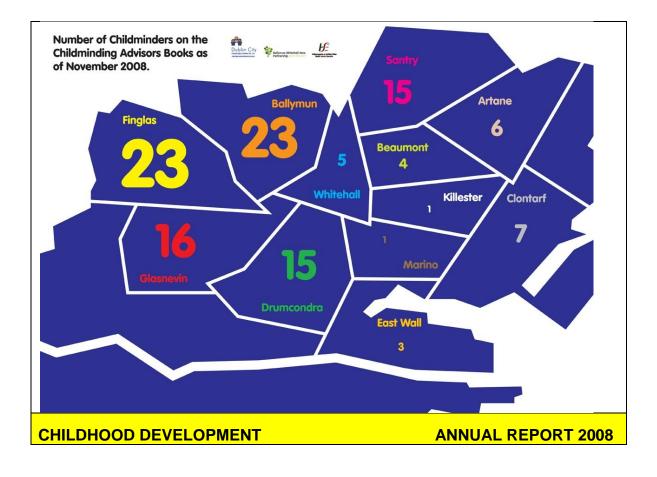


From left, Joan Moore, Antoinette Devlin, Margaret Caul (Childcare Bureau, Coolock), Svetlana Taran, Sheila Sheridan (Childminding Advisor), and Siobhan Denihan.

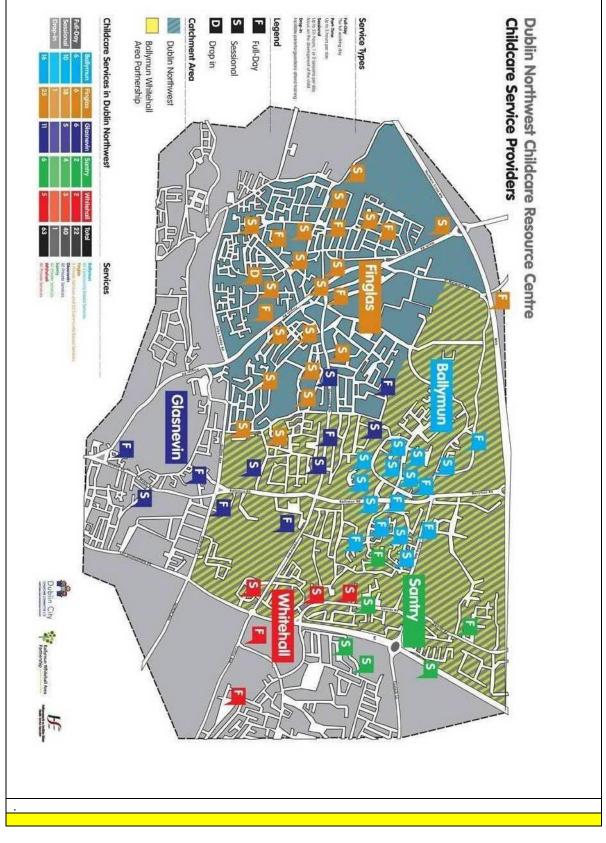
### Location of Childminders in the HSE Area 7

The HSE Area 7 covered by the Chilminding Advisors is extensive. The map below shows the concentration of Childminders by area, as of November 2008, in the HSE Area 7. There was a total of 119 Childminders from Area 7 on the Advisors' books at this time.











### **ANNUAL REPORT 2008**

#### Partnership Childcare Coordinator

#### **Dormant Accounts funding**

Local Preschool Services secure €28,000 Dormant Account Funding

### Childcare Coordinator Encourages collective action and facilitates process

In June 2008 the Centre for Early Childhood Care and Education were invited to give a presentation to the Ballymun Partnership Childcare Providers Network on a Dormant Account Scheme to promote the quality of preschool services where children transferred to DEIS Urban Band One schools. The Childcare Coordinator proposed members put in a joint proposal under the theme of Transition from home to preschool, preschool to primary school.

The proposal was supported by the Childcare Coordinator through each phase. Fourteen local services including private services in the extended area that were eligible to apply for up to  $\leq 10,000$  per service agreed to allocate  $\leq 2,000$  per service to the project.

#### The proposal was endorsed by the Ballymun School Principals Network, youngballymun, Dublin North West Childcare Resource Centre and the Ballymun Partnership.

Dormant Accounts funding applications were submitted by 14 providers in Ballymun and 5 providers in Finglas. The applications are aimed at quality incentives within the childcare service.

An Information meeting was set up with DNWCRC Manager, Childcare Coordinator Ballymun Partnership, IPPA and NCVA to look at ways to support providers fill in their applications.

An Information meeting was also set up with CECDE to explain the application process and also explain the quality initiatives that could be applied for. 14 providers in Ballymun submited an application for  $\in$ 8,000 for their own services and  $\notin$ 2,000 each for joint application.

They agreed to prioritise transition from Pre-school to National school and transition from Home to preschool for the joint application.

All Applications were approved in Dec 2008

Promoting Siolta -National Quality Framework for Early Childhood Care and Education locally

Up to €120,000 funding leveraged to promote quality in local preschool services

In the Summer 2008 the Ballymun Partnership organised an information session for 17 local providers informing them of a CECDE initiative to implement Siolta - the national quality framework for Early Childhood Care and Education. The Department of Education under the educational disadvantage measure provided a once of grant for up to €10.000 to promote quality in preschools were children transfer into DEIS urban band one primary schools. Workshops were organised to assist preschool services identify and prioritise quality in their service.

The Ballymun Partnership and the Dublin North West Childcare Resource Centre provided mentoring and technical assistance to individual services. The project will take place in 2009.





Supporting the Integration of Traveller Children in Mainstream Education

## €15,000 secured to encourage enrolment of Traveller children

It is the Department of Education and Science policy to cease the separation of Traveller education and promote the integration of Travellers into mainstream services.

In the summer 2008 the DES announced a grant to encourage the enrolment and retention of Traveller preschool children into mainstream services. The Childcare Coordinator supported two local services make a successful application. This project will begin in 2009.

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"The Partnership in Ballymun has been the coordinating factor for all the different groups that work for children's well being. Having the interest of children as a very important aim of Ballymun Partnership give us an incentive to keep going with our work, not only in what we do but to improve ourselves and in doing so, improve the quality of what we do.

Thank you for all the support you always give us"

Sr. Malen del Valle Project Leader of the After school "Aisling Project".

### PARENTS FORUM

## Innovative communication tool for local parents

In 2008 the Ballymun Partnership developed a DVD of it's childcare seminar 'Supporting Parents is Supporting Children' The seminar was launched by Minister Brian Lenihan and Miriam O Callaghan acted as MC. Guest speakers included, Glady's Hand, local childcare manager; Heino Schonfeld, Director of CECDE, Fionnuala Kilfeather, CEO national parents council; Dr. Vincent Malony, Child Psychiatrist. The DVD was devised as a communication tool to bring the key messages from the seminar to local parents who traditionally do not attend seminars. A focus group of local parents gave their feedback on the content of the DVD. The DVD was edited to run for 15minutes and included an evaluation sheet.

### NATIONAL PARENTS WEEK

Roisin Shortall T.D launched national parents' week in the Ballymun Partnership Over 300 parents view DVD

Roisin Shortall local Labour T.D. launched the DVD 'Supporting Parents' is Supporting Children' in the Ballymun Partnership in October 2008. The event was well attended and included a talk by Tony Bates, CEO Headstrong, on 'Getting it Right for Families'.

The DVD was distributed to over 30 local services who agreed to show it to parents during national parents' week in their premises. The Ballymun Partnership sponsored sandwiches and refreshments. The feedback was excellent and a positive outcome was promoting parental involvement in local services.



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#### **IRISH CHILDCARE POLICY NETWORK**

Childcare Coordinator is a founding member and became a director in 2008 and member of ICPN strategic subcommittee.

The ICPN made a successful application to Atlantic Philanthropies for over €700,000 'I have always found the childcare staff at the Ballymun partnership to be professional and proactive in assisting the DCCC with their objectives in the last 2.5 years that I have been working with them'

Stephen Barry, Business Support Officer, Dublin City Childcare Committee

### Achieving Better Front Line Outcomes for Children and Families within Existing or Reducing Budgets

#### Joint commissioning of children's and young people's services

The Ballymun Partnership is taking the initiative to lead the discourse of the relevance of a Local Children's Services Committee in the area.

In November 2008 the CEO and the Childcare Coordinator met with Liam Cairns (Investing in Children, Durham) to discuss a study tour to learn from Every Child Matters in County Durham – Children's Trust Arrangements.

The introduction came via the Health Executive Services Specialist National Planning Children's Services. The aim of the study tour is to inform the development of a local Children's Service Committee to include health, education, housing and childhood development.



"I was invited to join the Ballymun Partnership Childcare Strategy by Noirin Coghlan as a voice in relation to substance use. I am at present on the main committee and two working sub groups. My experience of working with this group, ably lead by Noirin and informed by her working ethos, is that it truly embodies all the excellent principles of Partnership - cross-sectoral working, transparency, honesty, inclusion, openness to diverse opinions and creative ideas, informed by good practice, respect and voice for all members and the people we serve, and acknowledgement of the individual and collective input of members.

Again my experience is that some other groups similar to the Partnership Childcare Strategy Group give lip service to these ideals but this group truly lives them. While our Childcare discussions and arguments are robust, I have always been given a warm welcome, been included in everything and get feedback that my input is valued. I believe every other member on all the working groups has had the same experience. I think this way of working and Noirin's leadership is in large part why the Ballymun Partnership Childcare Strategy is so vibrant, strong, productive and successful"

Dervalla Mannion, Education Officer, HSE Addiction Services

### Partnership Staff Roles in other Organisations

- 1. Ballymun Active Disability Interest Group BADIG Committee Member
- 2. Ballymun Community Organisation Network BCON Member/Staff Support/Funding
- 3. Ballymun Neighbourhood Council Board Member
- 4. BCON Steering Group Member
- 5. BCON Manifesto Sub Group Member
- 6. Ballymun Homeless Forum Member
- 7. Axis Arts and Community Resource Centre Board Member and Chair of Finance Committee
- 8. SOLAS Development Centre Management Committee Member & Funder
- 9. HSE Community Health Forum Member
- 10. St Margaret's Traveller Association CDP Management Committee Member
- 11. Ballymun Fair Trade Steering Group Member
- 12. Community and Family Training Agency Chair
- 13. Community Facilities Forum Member
- 14. Older Persons Network Committee Member/Staff Support
- 15. Ballymun Intercultural Group BIG- Staff Support & Funding
- 16. Friendly Call Service Local Committee Staff Support

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- 17. Citizens Information Board CIB Board of Management
- 18. Community Advisory Group CAG Member/ Staff Support/ Funding
- 19. Community Advisory Group Research Staff Support
- 20. Community Supports for Older People Staff Support
- 21. Community Services & Events Bulletin Staff Support
- 22. **Ballymun Local Drugs Taskforce** Board members, Chair of Education and prevention Committee and member of Administration Committee
- 23. **Ballymun Anti Poverty Network** Dedicated Part time Anti Poverty Staff Member / Fund Manager / Member of Committee.
- 24. St Margaret's Traveller Preschool Board Member (childcare Advisor)
- 25. Womens Resource Centre Board Member ( childcare Advisor)
- 26. Local Childcare Resource Centre Forum representing DNWCRC
- 27. Dublin City School Age Childcare Thematic Working Group Representing Afterschool services in DNWCRC
- 28. Finglas Childhood Committee representing DNWCRC
- 29. Ballymun School Completion Programme Education Support Team (BEST)– Chairperson, Director, Member of Finance Committee and Member of Steering Group
- 30. Ballymun Principals Network Staff support
- 31. Millennium Fund Advisory Group Support person
- 32. Ballymun Initiative for Third Level Education (BITE) Management Committee Member
- 33. DCU in the Community Advisory Committee Member
- 34. youngballymun Board, and Finance Committee
- 35. **youngballymun** -, The Partnership Chair, CEO, Company Secretary and four solicitors nominees are the members of the youngballymun company
- 36. youngballymun Literacy Service Design Group Member
- 37. youngballymun Incredible Years Implementation Group Member
- 38. youngballymun the Early Years Service Design team Member
- 39. Childminding Ireland Member
- 40. Community Facilities Forum Member
- 41. HSE Healthy Living Forum Member
- 42. Primary and Social Care Network Ballymun / Larkhill Member



- 43. Dublin City Childrens Services Committee Member
- 44. Dublin City Childcare Committee Director
- 45. Dublin City Childcare Committee Stakeholder Groups member
- 46. DCCC NCIP Implementation Group member
- 47. Training Strategy Group and Sub-group member
- 48. Childminders' Thematic Working Group member
- 49. National Childminders Support Forum member
- 50. **Dublin North Skillnet** Promoter and director
- 51. Junior Achievement Training Development
- 52. MEECA National Enterprise Development Centres and Services Member
- 53. Nordubco Director/ funder
- 54. Ballymun Enterprise Zone Committee Staff Support and Promoter
- 55. Community Employment Framework Group Chair, Staff Support
- 56. Community Employment Framework Employment Sub Group Member, staff support
- 57. Community Employment Supervisors Sub Group Staff Support
- 58. Ballymun Regeneration Limited Directors, Member of Audit Committee and Social regeneration Committee National Education Welfare Board Board Member, Audit Committee Chair
- 59. National Quality Development of Out of Schools Services Member
- 60. Planet National Organisation of Partnerships Management Committee Member
- 61. Planet National Childrens Policy Group Chair
- 62. PLANET Enterprise Officers Forum- Member
- 63. PLANET Social Economy Forum Member
- 64. National Childcare Coordinating Group Member
- 65. Irish Childcare Policy Group Member
- 66. Ballymun Local (Education) Committee Member
- 67. Whitehall School Completion Programme Management Committee Member
- 68. Ballymun Trainers Network Staff support
- 69. Traveller Secondary School Retention Programme Monitoring Group Support Person
- 70. DCU Access Service Steering Committee Member



- 71. Ballymun Holy Spirit Boys National Scholl BOM Chair
- 72. Ballymun Enterprise Centre Director, Management
- 73. Farmers Market Committee Member
- 74. Dublin Chamber of Commerce Policy Development
- 75. North Dublin Chamber of Commerce Member, Policy Development
- 76. Poppintree Childcare Centre Board OF Directors

This list does not include the Partnerships Thematic Working groups, their sub committees and sectoral networks

